

Republic of the Philippines
HOUSE OF REPRESENTATIVES
Quezon City

FIFTEENTH CONGRESS
First Regular Session

House Bill No. 3601

Introduced by Representatives
DIOSDADO MACAPAGAL ARROYO and GLORIA MACAPAGAL ARROYO

AN ACT
REQUIRING AIR CARRIERS TO PROVIDE TRAINING FOR
FLIGHT ATTENDANTS AND GATE ATTENDANTS REGARDING
SERVING ALCOHOL, RECOGNIZING INTOXICATED
PASSENGERS AND DEALING WITH DISRUPTIVE
PASSENGERS AND FOR OTHER PURPOSES

EXPLANATORY NOTE

It is not infrequent that intoxicated and disruptive airline passengers cause unnecessary commotions and delays in an aircraft. Unfortunately, existing airline regulations have failed to curb these incidents.

This, notwithstanding, airlines must remain steadfast in preventing disruptive situations involving passengers from ensuing. Thus, air carriers must intensify the training of flight attendants and gate attendants in the handling of alcohol, recognizing intoxicated passengers and dealing with disruptive passengers that may put in jeopardy the safety of a perfectly normal flight.

This is what the proposed bill seeks to institutionalize. Accordingly, its passage is earnestly sought.


DIOSDADO MACAPAGAL ARROYO
Second District, Camarines Sur


GLORIA MACAPAGAL ARROYO
Second District, Pampanga

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*Be it enacted by the Senate and the House of Representatives of the
Philippines in Congress assembled:*

SECTION 1. *Title.* – This Act shall be known as the "Airline Personnel
Training Enhancement Act of 2010."

SECTION 2. *Declaration of Policy.* – The State considers the safety, quality,
and reliability of air transport services as vital components of enhancing air
commerce in the Philippines. As such, the State shall implement measures to
protect air passengers by requiring air carriers to provide training for flight
attendants and gate attendants regarding serving alcohol, recognizing intoxicated
passengers and dealing with disruptive passengers.

SECTION 3. *Definition of Terms.* – For purposes of this Act, the following
terms shall be construed as follows:

- (a) "Air carrier" means a person or commercial enterprise that
has been issued an air carrier operating certificate and
utilizes an aircraft as its means of transport for passengers
or freight.
- (b) "Flight attendant" means an airline employee who assists
passengers in an aircraft, serves meals, attends to
passengers' comfort and needs, during a flight.

- (c) "Gate attendant" means an individual working at an airport whose responsibilities include facilitating passengers' access to a commercial aircraft.
- (d) "Passenger means" an individual travelling on a commercial aircraft, from the time at which the individual arrives at the airport from where such aircraft departs until the time the individual leaves the airport to which such aircraft arrives.

SECTION 4. *Enhanced Training of Flight Attendants and Gate Attendants.* –

- (a) Training Required – In addition to other training required, each air carrier shall provide initial and annual recurring training for flight attendants and gate attendants employed or contracted by such air carrier regarding--
 - (1) serving alcohol to passengers;
 - (2) recognizing intoxicated passengers; and
 - (3) dealing with disruptive passengers.
- (b) Situational Training – In carrying out the training required under subsection (a), each air carrier shall provide situational training to flight attendants and gate attendants on the proper method of dealing with intoxicated passengers who act in a belligerent manner.

SECTION 5. *Appropriations.* – The Secretary of the Department of Transportation and Communications shall immediately include in the Department's program the implementation of this Act, the funding of which shall be included in the annual General Appropriations Act.

SECTION 6. *Repealing Clause.* – Any law, presidential decree or issuance, executive order, letter of instruction, administrative order, rule or regulation contrary to or inconsistent with the provisions of this Act is hereby repealed, modified or amended accordingly.

SECTION 7. *Effectivity.* – This Act shall take effect fifteen (15) days after its publication in at least two (2) newspapers of general circulation.

Approved,