

Republic of the Philippines
HOUSE OF REPRESENTATIVES
Constitution Hills, Quezon City

SEVENTEENTH CONGRESS
Second Regular Session

HOUSE BILL NO. 6015



Introduced by Honorable HARLIN NEIL J. ABAYON III

EXPLANATORY NOTE

This bill adopts a development approach to the adoption of a Passenger's Bill of Rights. A Code of Conduct and Quality of Service shall be the means to achieve this.

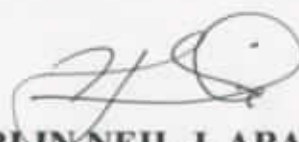
The Department of Transportation, in close collaboration with every regulatory agency with jurisdiction over passenger transport services and franchise holders authorized to operate in the Philippines, shall formulate and adopt a Code of Conduct and Quality of Service that shall be legally-binding and enforceable on all passenger transport services and holders of franchises and certificates of public convenience authorized to operate in the Philippines.

The Department of Transportation shall ensure that the Code of Conduct and Quality of Service is consistent with and implement international treaties, conventions, and agreements the Philippines is a signatory to, as well as international codes of conduct, and standards of quality assurance and control, affecting and involving passenger transport and safety.

The Department of Transportation shall, within one hundred and twenty (120) days from the effectivity of this Act, formulate, approve, and promulgate the Code of Conduct and Quality of Service and its Implementing Rules and Regulations.

The Department of Transportation shall conduct public hearings to gather from stakeholders, experts, and the general public their inputs to the Code of Conduct and Quality of Service and for the Implementing Rules and Regulations.

Standards and codes of conduct change with the passage of time and because of changing circumstances in the environment, society, and technology. By mandating the Department of Transportation to formulate and promulgate the Code and Standards, the country can adjust faster to changes in the years ahead. Adaptation via laws is difficult to achieve, but adaptation via department directives and action is faster and more responsive.



HARLIN NEIL J. ABAYON III

Representative

AANGAT TAYO Party-List

Republic of the Philippines
HOUSE OF REPRESENTATIVES
Constitution Hills, Quezon City

SEVENTEENTH CONGRESS
Second Regular Session

HOUSE BILL NO. 6015

Introduced by Honorable HARLIN NEIL J. ABAYON III

AN ACT
TO ESTABLISH A CODE OF CONDUCT
AND QUALITY OF SERVICE FOR THE AVIATION,
LAND TRANSPORT, AND SHIPPING INDUSTRIES,
MANDATING ITS IMPLEMENTATION, APPROPRIATING FUNDS
THEREFOR, AND FOR OTHER PURPOSES

Be it enacted by the Senate and the House of Representatives of the Philippines in Congress assembled:

Section 1. *Short Title.* - This Act shall be known as the "*Code of Conduct and Service Quality Standards in the Passenger Transport Industry Act*".

Section 2. *Declaration of Policy.* - It is the declared policy of the State that:

- (a) No person shall be deprived of life, liberty, or property without due process of law, nor shall any person be denied the equal protection of the laws;
- (b) The right of the people to be secure in their persons, houses, papers, and effects against unreasonable searches and seizures of whatever nature and for any purpose shall be inviolable;
- (c) The right of the people to information on matters of public concern shall be recognized;
- (d) The use of property bears a social function, and all economic agents shall contribute to the common good and promote distributive justice; and

- (e) It is the duty of the State to intervene when the common good so demands.

Section 3. ***Code of Conduct and Quality of Service.*** The Department of Transportation, in close collaboration with every regulatory agency with jurisdiction over passenger transport services and franchise holders authorized to operate in the Philippines, shall formulate and adopt a Code of Conduct and Quality of Service that shall be legally-binding and enforceable on all passenger transport services and holders of franchises and certificates of public convenience authorized to operate in the Philippines.

The Department of Transportation shall ensure that the Code of Conduct and Quality of Service is consistent with and implement international treaties, conventions, and agreements the Philippines is a signatory to, as well as international codes of conduct, and standards of quality assurance and control, affecting and involving passenger transport and safety.

Section 4. ***Implementing Rules and Regulations.*** The Department of Transportation shall, within one hundred and twenty (120) days from the effectivity of this Act, formulate, approve, and promulgate the Code of Conduct and Quality of Service and the Implementing Rules and Regulations of this Act.

The Department of Transportation shall conduct public hearings to gather from stakeholders, experts, and the general public their inputs to the Code of Conduct and Quality of Service and for the Implementing Rules and Regulations.

Section 5. ***Appropriations.*** The amount necessary to carry out the provisions of this Act shall be charged against the current year's appropriations of the Department of Transportation, Civil Aviation Authority of the Philippines, Land Transportation Office, Land Transport Franchising and Regulatory Board, Maritime Industry Authority, Philippine National Railways, and Light Rail Transit Authority.

Section 6. ***Separability.*** - If any provision or part of this Act is declared invalid or unconstitutional, the remaining parts or provisions not affected shall continue to be in full force and effect.

Section 7. ***Repealing Clause.*** - All laws, executive orders, and administrative orders or parts thereof inconsistent with any provision of this Act are hereby repealed or amended accordingly.

Section 8. *Effectivity Clause.* - This Act shall take effect fifteen (15) days after its publication in the online version of the *Official Gazette* or in two (2) newspapers of general circulation or with established internet website presence.

Approved.